**Notes from Patient Group Meeting held on Zoom** **on Wednesday 16 Dec, 2020.**

**Present**: JP (Clinical Director), AB, CN, SM (CPark), LC (Pavilion). JC, CG, MG (C Park), NK (chair), SM (CPark), MP, AS, BS (HGP), PTS (Lambeth Citizens), BW, PW,

**Apologies**: RB, Rev KG, Cllr JR, Cllr ED, Cllr PG, Cllr N M-B, AA, FO.

1. It was agreed to record the meeting. JC agreed to take the notes.
2. Introductions were initiated by Paulina, using the Citizens UK ‘ rounds’ method of answering one question - one thing that gave you hope this week.
3. **Covid vaccination programme**.  
   JP reported that vaccinations had started at Guy’s hospital for those over 80 who were attending Out Patients and that one surgery in Lambeth had started vaccinations for those over 80 for a number of PCNs. She expected that Hetherington would receive the first batch of 975 doses on 28 Dec or 4 Jan. ( NB Now updated to week beginning January 11th)
4. She presented the following slides:  
    ***About the vaccines:***Pfizer/BioNTech vaccine now licensed for use in UK

* Oxford/ Astrazeneca awaiting license
* They work in different ways
* We currently have the Pfizer/BioNtech vaccine in Lambeth, has started phased roll out across general practice
* 2 doses are needed, 3 weeks apart.
* We do not know how long immunity from vaccine lasts for
* The Pfizer vaccine is very fragile and has a short shelf life once defrosted from -70c – this has a significant impact on how clinics are organised.  
  ***Challenges we face / Questions we have***
* How to get the right information out about the vaccine in the right way, especially given limited time frame?
* Once have a delivery we need to administer 975 doses in 3.5 days so clinics will need to be with a ‘flow through’ and appointments may need to be changed at short notice. How can you support us with this process?
* What are the main barriers that would lead people not to have the vaccine and how can work together to address them?



Public Health England (PHE) have produced leaflets in different languages, which will be provided.

JP explained that only those in priority group 2 (over 80s and staff) can be offered the vaccine in the first instance, but GPs have asked for more flexibility.

1. **Discussion on concerns about vaccination and possible solutions.**

**Concerns.**

There are concerns about the vaccine in local communities especially BAME ones, and discussion on social media.

We discussed what is being called Vaccine hesitancy – and agreed we need to work on this.

We need to recognise that fears come from a real place and must be addressed

with respect. Some people who most need the vaccine the most, are those who will be

hearing many of these messages.

**How will the vaccination clinics work?**

People want to know more about how the vaccinations work, when they will roll out,

and how they will be organised.

**Strategy to address concerns and ensure good information is available.**

It was thought that there is plenty of information available about the vaccines,

which needs to be made available at different levels of detail, to address individual concerns.

This should be made accessible from national, CCG and Lambeth sources.

We want to focus on our PCN communications. We discussed:

* Using local social media eg Next door, local WhatsApp groups
* Working with local faith leaders.
* Information sheet for community leaders
* Provide links to recommended myth busting sites.
* Work with schools to reach parents and grandparents.
* Enrol local champions to spread the word.
* “House” style meetings to understand fears.
* Important to circulate leaflets especially to local estates.

1. **AOB**

* Alex reported that in North West London Healthwatch had conducted a survey to ask about potential uptake of the Covid vaccines. Initial results are showing that about 40% of Black Africans but 90% of white people said they would take it.
* Nothing has been confirmed about providing vaccination certificates, but it will be noted in the patients’ records.
* JP asked for offers of help for people to act as welcomers and marshals, **outside** Hetherington group practice. Short stints would be possible.

**Date of next meeting:** Wednesday 13 January, later confirmed for 2pm..